



# Resume Example ~ Automotive Technician

Employment For Seniors, Inc.  
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## KENNETH JACKSON

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### AUTOMOTIVE TECHNICIAN/ MECHANIC

#### SUMMARY OF QUALIFICATIONS:

- ♦ Automotive Service Excellence (ASE) Certified
- ♦ Extensive experience in the repair and maintenance of auto and truck, gas and diesel engines and transmissions
- ♦ Computer diagnostic testing experience
- ♦ Repaired and maintained light and medium duty trucks, autos and tractors
- ♦ Highly motivated, self-starter, with a strong work ethic
- ♦ Expertise in communicating solutions to customers
- ♦ Customer service and quality focused
- ♦ Focused on maintaining safety for staff and customers
- ♦ Utilized Windows 7 and MS Office, including Word and Excel for correspondence writing, spreadsheets and status reports

#### RELEVANT EXPERIENCE:

**Jacob's Auto Repair**, Phillipsburg, IL

2001-2013

***Assistant Manager***

- Assisted owner in the management of all aspects of the new and used automobile and light duty truck repair business ensuring the highest standards of customer service.
- Trained and supervised two employees resulting in a higher rate of retention and teamwork.
- Utilized a system for ordering and maintaining parts inventory minimizing costs and maximizing availability.

**Watson's Chevrolet**, Charleston, IL

1998-2001

***Diagnostic Technician***

- Directed the work of two mechanics. Set work priorities on a daily basis and managed unscheduled business.
- Completed vehicle service requirements by diagnosing and repairing vehicles; including changing filters, tires, belts and hoses and inspecting heating/air conditioning, steering/suspension, brakes, check engine lights, anti-lock brakes, and air bags.
- Maintained a safe and clean environment following standards and procedures and state and federal regulations.

#### EDUCATION AND CERTIFICATIONS:

**Automotive Service Excellence Certifications**

Completed

- Auto Maintenance and Light Repair
- Auto Service Consultant

**Perry High School**, Addison, IL

Graduate